

HOMEOWNER'S LIMITED LIFETIME TRANSFERABLE WARRANTY

CONGRATULATIONS ON YOUR PURCHASE

of NAPCO® Vinyl Siding and Soffit!
We believe you will be pleased with this excellent product. However, if you should have any problems, we will try to resolve them in accordance with this warranty. We want you to remain a satisfied NAPCO customer! Please read this document carefully so that you will know the extent of the coverage.

Definitions of terms that are printed in an italic type face appear on Page 11 of this document.



This warranty is effective January 1, 2009. It replaces all prior warranties.

ASSURANCE OF QUALITY

NAPCO® Premium Vinyl Siding is confidently backed by our Limited Lifetime Transferable Warranty. Founded over 40 years ago, NAPCO embraces a heritage of quality and value. We manufacture a wide range of exterior design products made with the highest quality standards. We are confident of our products and we are sure that you will be too, for many years to come.



LIMITED LIFETIME TRANSFERABLE WARRANTY

To enjoy the benefits of this protection please make sure you:

REGISTER YOUR WARRANTY:

Your prompt product registration ensures your right to the protection under this warranty. We will keep this information on file so that it will be available if necessary.

PROTECT YOUR PRODUCT:

Caring for your siding will help preserve its beauty. See Page 12 for instructions.

WHAT IS COVERED BY THIS WARRANTY?

TECHNICAL SUPPORT.

We will provide technical support to you and your installer on installation, maintenance and repair problems. However, our warranty only covers technical support advice from NAPCO® that is issued in writing. Our toll free number is (877) 574 2940.

MANUFACTURING DEFECTS.

We will repair, replace or refund the *purchase and installation price* of the defective portion of our *siding* that blisters, checks, crazes, flakes, peels or *weathers unevenly* due to a defect in our manufacturing process.

EXCESSIVE COLOR FADE.

We will repair, replace or refund the initial *purchase and installation price* of any portion of our *siding* that experiences *excessive color fade* after the installation of the *siding*, subject to our examination of a siding sample and your performing, at least annually, the preventative maintenance cleaning described on Page 12.

HAIL DAMAGE.

We will either furnish replacement material or refund the original purchase price of any portion of our siding that experiences hail damage. We do not cover labor costs for installation of replacement materials to repair hail damage, nor do we provide any coverage to the extent that the hail damage is covered by other insurance. Napco is not responsible for, nor will it, reimburse the homeowner for any deductible amount under a homeowner's insurance policy. In all cases, the remedy we choose is solely up to us.

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* If we elect to replace product under this warranty, we will also cover reasonable labor costs for the area, as determined in our sole discretion.

HOW LONG DOES THE WARRANTY LAST?

INDIVIDUALS.

The *coverage* continues until the earlier of (a) the death of the last to survive of the original individual owners of the *residence* on which the *siding* is installed or (b) a transfer of the *residence*.

CORPORATIONS OR OTHER ENTITIES.

In the case of siding purchased by, or installed on property owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements or installed on apartment buildings, other rental property, or other types of buildings or premises not used by individual homeowners as their residences, the warranty period will be 50 years following the installation of the siding, prorated as shown on the proration schedule below.

FIRST-TIME TRANSFEREES.

The *coverage* continues on a pro-rated basis for the *first-time transferees* of the *siding* from the original purchasers until the earlier of (a) the fiftieth anniversary of the initial installation or (b) a further transfer of the residence or building. When we choose to repair or refund to a *first-time transferee*, we will pay only a prorated portion of the initial *purchase and installation* price of the defective portion of our *siding*, according to the following schedule:

Years from date of original installation	Percent of claim cost to be covered (including material and labor if repair is elected by NAPCO).*
0-5	100%
6	90%
7	80%
8	70%
9	60%
10	50%
11	40%
12	30%
13	20%
14-50	10%

* Total claim cost of refund not to exceed original purchase and installation price.

REPLACEMENT MATERIALS.

Replacement materials are covered until the expiration of the warranty under which the replacement materials are furnished.

WHAT MUST YOU DO TO BE COVERED?

Because of the length and scope of coverage, you must do the following to be entitled to coverage:

- 1 For this warranty to cover you, you must accept this warranty within one year after installation. You may do this by completing and returning the attached Warranty Registration Card. We suggest that you keep a copy for your records. You may also accept the warranty by following the Warranty Registration procedures shown at our Internet website at www.napcoproducts.com.
- 2 Notify us in writing of any defects or other condition that may be covered by this warranty within a reasonable time after you discover the condition. The written notice should describe the defect in detail. For claims of excessive color fade, in order to accurately evaluate, we will require the submission by homeowner to NAPCO® of (a) a sample piece of the affected area on any and all even color-loss claims and (b) a copy of an annual preventative cleaning schedule. You should also provide any additional information that our Warranty Department may request. Our notification address is: Warranty Department, NAPCO, Inc., 2600 Grand Blvd., Suite 900, Kansas City, Missouri 64108, toll free: (877) 574-2940.
- 3 Follow the maintenance procedures listed on Page 12 of this document under Caring for NAPCO® Vinyl Siding.
- 4 If you are a *First-Time Transferee*, your transferor must have complied with the above requirements; you must comply with Item 2; and you must also register your ownership of the *siding* within thirty days following the transfer. You may do this by fully completing and returning to us the Warranty Transfer Registration Card that is attached. We suggest that you keep a copy of this card for your records.
- 5 In the event we choose to repair or replace any portion of *siding*, you may need to identify a qualified installer or assist us in finding one.
- 6 Do not begin repair before you receive written notice from us. All warranty work must first be approved by us. If we elect to repair or replace rather than make a refund, we will see that the repair and/or replacement work is performed at a mutually agreeable time.

ITEMS WE ARE NOT RESPONSIBLE FOR:

Our responsibility under this warranty is limited. In particular, **WE ARE NOT RESPONSIBLE FOR** any defects or failures due to:

- Installation or handling of *siding* after it leaves our factory, including any lack of performance or improper performance in any way by the *siding* installer. (Please assure that the *siding* is installed by a qualified installer. Although we are not responsible for installation, we can provide detailed, current installation instructions and manuals as needed.)
- Abnormal use of the *siding*.
- Warping or distortion due to exposure to excessive heat source (e.g., barbecue grills) or exposure to unusual or excessive reflective heat source (e.g., skylight or window reflection, roofing materials, pools, decks, blacktop or concrete materials);
- Any lack of compatibility between our *siding* and any other product not manufactured by us that causes damage to or failure of the *siding*.
- Labor, transportation or installation costs, except when we choose to repair or replace the damaged or defective material and the damage does not result from hail.
- Color variance between any new replacement panel and other panels. (We reserve the right to discontinue or modify any siding product line or color without notifying the original purchaser. If the original siding product is not available, we retain the right to choose to use replacement material of equal value or quality.)
- Damage caused by, among other things, weathering, oxidation, mold, mildew, settling of the building, failure of the structure (including foundations and walls), use of incompatible accessories, fire, flood, lightning, ice, wind-borne objects, earthquake, hurricane, sun, cyclone, gale, tornado, weather of a catastrophic nature, acts of God, intentional acts, unreasonable use, misuse, physical abuse, vandalism, riot, insurrection or civil disorder, accidents or corrosive atmospheres (such as those contaminated by acid rain, harmful chemicals or vapors).

ITEMS WE ARE NOT RESPONSIBLE FOR:

- Except for *excessive color fade* after installation and *uneven weathering*, color change of the siding due to weathering, because weathering will cause any colored surface to gradually lighten, darken, chalk or accumulate dirt or stains. (The severity of these conditions depends on air quality, the geographic location of the property and other local conditions over which we have no control.)
- Fading or color change to any custom-run colors of *siding* or accessories.
- Fading or color change of brown soffit or accessories when used as vertical siding or in any application with direct exposure to sunlight.
- **WE ARE ALSO NOT RESPONSIBLE FOR AND DISCLAIM ANY WARRANTY NOT MADE EXPRESSLY IN THIS DOCUMENT. ANY IMPLIED WARRANTY, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY CONTAINED IN THIS WARRANTY DOCUMENT, UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.**

THE REMEDIES PROVIDED HEREIN ARE A WARRANTY CLAIMANT'S SOLE AND EXCLUSIVE REMEDIES, WHETHER FOR CLAIMS UNDER AN EXPRESS WARRANTY OR ANY IMPLIED WARRANTY, BREACH OF EITHER, IN TORT OR OTHERWISE.

IN NO EVENT ARE WE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE PURCHASE, INSTALLATION, OWNERSHIP OR USE OF OUR PRODUCTS, NOR SHALL WE BE RESPONSIBLE FOR REPRESENTATIONS, WARRANTIES OR AGREEMENTS MADE BY ANY EMPLOYEE, AGENT OR OTHER PERSON THAT PURPORT TO MODIFY OR ADD TO ANY OF OUR OBLIGATIONS UNDER THIS DOCUMENT. YOUR EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY IS SET FORTH IN THIS DOCUMENT.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE LIMITATION OR EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE TO STATE.

DEFINITIONS THAT APPLY TO THE TERMS USED:

COVERAGE means the extent of our commitment to respond to any claim relating to the *siding*.

EXCESSIVE COLOR FADE means a change in the color of any *siding* in excess of a Delta E of five Hunter units, as determined by us, following the installation of the *siding*, provided any uneven or abnormal fade distribution is not due to a buildup or accumulation of stains, dirt, mold, mildew or any other deficiency caused by the lack of annual preventative maintenance by the homeowner as such annual preventative maintenance is described in the NAPCO® Installation Manual.

Note: The excessive color fade warranty does not apply to custom colors of *siding* and accessories.

FIRST-TIME TRANSFEREE means the first individual, person or entity to which any interest of the initial purchaser in the building on which the *siding* is initially installed or in the *siding* itself is voluntarily or involuntarily conveyed, transferred or assigned, whether by gift, sale or operation of law, after the initial installation of the *siding*.

PURCHASE AND INSTALLATION PRICE means the sum of (a) the total original cost of the *siding* that is defective or otherwise being replaced, plus (b) the total original cost of labor for the installation of *siding* that is defective or otherwise being replaced. If we can not determine these amounts from original documents, we will compute the *purchase and installation price* using (i) our suggested retail price in effect at the time of the installation for the cost of material, (ii) labor rates prevailing in the area where the building is located at the time of installation and (iii) an estimated installation time for the cost of labor.

RESIDENCE means regular or full-time permanent lodging by a single family.

SIDING means regular vinyl siding, vinyl soffit or related vinyl accessories (but not scallops, shakes or trim coil) manufactured by NAPCO, Inc.

WEATHERING means changes caused by exposure to sunlight, rain, air pollution, variations in temperature and other atmospheric conditions.

WEATHERS UNEVENLY or **UNEVEN WEATHERING**, such as checkerboarding, means uneven or non-uniform change in color of contiguous elements of *siding* under uniform, even and equal exposure to sunlight, natural radiation, rain, natural variation in temperature or other atmospheric conditions.

CARING FOR NAPCO® VINYL SIDING:

Your selection of NAPCO *siding* to cover your most valuable investment should provide a beautiful appearance and long lasting protection for your home. To keep your investment beautiful over the years, you should implement the following procedure for the major care of your *siding*.

While NAPCO *siding* comes closer to being totally maintenance-free than any other siding on the market today, it will become dirty just like any other product exposed to atmospheric conditions. Generally, your NAPCO *siding* can be cleaned using an ordinary garden hose. If this does not do the job satisfactorily, then we suggest the following:

- 1 Equip the garden hose with a soft-bristled, long-handled car brush.
- 2 Where soil is more difficult to remove (such as in industrial area) the following cleaning solution works well:

1/3 cup detergent (Tide is an example)

2/3 cup trisodium phosphate (Soilax is an example)

1 gallon water

In certain geographical areas where mold or mildew may be a problem, substitute one quart of 5% bleach for one quart of the water in the above formula.

Where the house is extremely dirty, it is recommended that you start washing from the bottom and go to the top, rinsing frequently. Cleaning solutions should be permitted to stand on the surface of the siding and/or soffit for several minutes before rinsing.

CAUTION: Do not use or mix sodium hypochlorite with other household chemicals or products containing ammonia. To do so will release hazardous gases.

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NAPCO®

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by PLY GEM

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